



SECURE GUARD PLAN

Enjoy Comprehensive Identity Theft Protection 24/7.

Help Keep Your Personal Information Secure

Your identity is your most valuable asset – **and thieves want it.**

With industry-leading credit and identity theft monitoring and protection, IdentityIQ services is ready to help you know, watch and plan with financial peace of mind.



Credit Monitoring

Daily Credit Monitoring & Alerts

Get active monitoring and real-time alerts from all 3 major credit bureaus.

3-Bureau Credit Reports & Scores

Get unlimited online access to your credit reports and scores that refresh quarterly.

ScoreCasterIQ®

Get a detailed analysis of your credit report, recommended actions to consider with the accounts impacting your score, and an interactive score simulation tool to educate and assist with general credit score scenarios.

Checking Account Report

Know if your checking accounts have been reported to the ChexSystems. A flagged account can be a strong indication of fraudulent activity.

Score Change Alerts

We monitor your credit score and alert you when your score changes by 10 points or more.

Enhanced Credit Monitoring

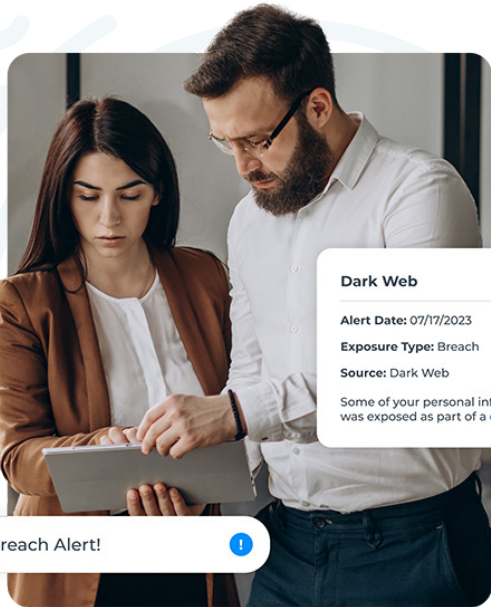
Your credit monitoring is enhanced with alerts for new authorized users, credit cards over the limit, lost or stolen credit cards, and more.





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Opt-Out IQ (Junk Mail/Do Not Call List)

Keep telemarketers and direct mailers away by using the “Do Not Mail” and “Do Not Call” lists.

File-Sharing Network Searches

We actively monitor file-sharing networks, where identity thieves may be anonymously sharing or selling identity information files.

Dark Web & Internet Monitoring

We search the dark web globally for your Social Security number (SSN), name, email, and mailing address in more than 25 languages, alerting you to possible suspicious activity.

SSN Alerts

We actively monitor your SSN for attempted abuse in association with ID authentication.

IQ Center

Access our expert knowledge base of educational articles, tips, and more.

Synthetic ID Theft Protection

This fraud combines real and fake data for a new identity. We watch for synthetic ID theft, where your SSN is tied to someone else’s name, and more.

Application Monitoring

We monitor SSN usage in real-time, even with non-credit-reporting entities like cell phone providers and utilities.

Identity Theft Protection

Up to \$1 Million in ID Theft Insurance

Lost wages, legal fees, and stolen funds reimbursement are covered up to \$1 million in identity theft insurance for the primary member.*

100% U.S.-Based Fraud Restoration Services

Our expert fraud restoration specialists help protect your financial security, privacy, and rights under the law.

Lost Wallet Form & Assistance

Our lost wallet assistance helps you quickly cancel and replace your lost items to help prevent their misuse and assist in filing. We can also assist in filing police reports and follow-up resolution calls for stolen wallets.





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Change-of-Address Monitoring

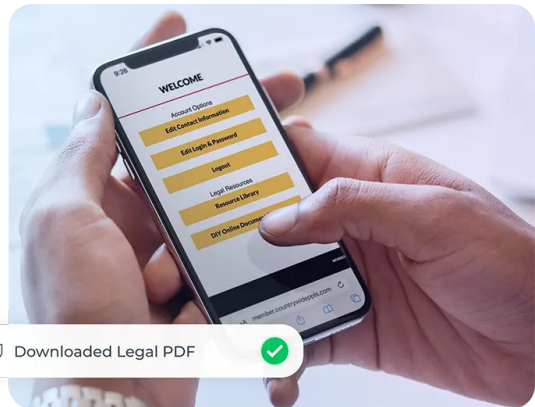
We monitor USPS's National Change of Address (NCOA) database, a common step in identity theft. We alert you if there's a request to change your mailing address.

Criminal Records Monitoring

We check national law databases for crimes in your name, as identity thieves might use stolen identities to avoid prosecution.

Qualified Financial Counseling or Coaching

Connect with qualified counselors or coaches ready to assist in achieving your financial stability.



Bitdefender® Total Security Device Security & VPN

Bitdefender Total Security with VPN is a complete package that covers cybersecurity for your Windows, macOS, Android, and iOS for up to 10 devices.

It delivers easy device management with Bitdefender Central via web, Android and iOS apps. In addition, Bitdefender Total Security with VPN also includes unlimited VPN traffic for complete online privacy.

DIY Legal Document Drafter

Access an online library of 50+ customizable legal documents on a computer, phone or tablet.

IDIQ® Pre-Paid Legal ServicesSM does not provide debt relief and does not promise to help you obtain a loan. A counselor or coach can guide you through a free financial evaluation, help you understand your options and connect you with a qualified partner.





Secure Guard

COMPLETE FINANCIAL PROTECTION

Daily Credit Monitoring & Alerts	3-BUREAU
3-BUREAU Credit Reports & Scores	QUARTERLY
ScoreCasterIQ® - Customized Report Analysis - Short-Term & Long-Term Action Recommendations - Target Score Simulations	✓
Checking Account Report	✓
Discounted Additional Reports & Scores	✓
Score Change Alerts	✓
Enhanced Credit Monitoring	✓
Up to \$1 MILLION in ID Theft Insurance* - Coverage for Lawyers & Experts* - Coverage for Personal Expense Compensation* - Stolen Funds Reimbursement*	✓
100% U.S.-Based Customer Service	✓
100% U.S.-Based Fraud Restoration Service	✓
Lost Wallet Form & Assistance	✓
Opt-Out IQ (Junk Mail/Do-Not-Call List)	✓
File Sharing Network Searches	✓
Dark Web & Internet Monitoring	✓
SSN Alerts	✓
Synthetic ID Theft Protection	✓
IQ Alerts with Application Monitoring	✓
IQ Center	✓
Change-of-Address Monitoring	✓
Criminal Records Monitoring	✓
Anti-Virus Protection	✓
Unlimited VPN	✓
Parental Controls	✓
Ad-Blocker	✓
Web Tracker Blocking	✓
Secure Browsing	✓
Secure Wallet & Banking	✓
Security Advisor	✓
Anti-Fraud & Anti-Spam Features	✓
Hardware Optimization	✓
Software Optimization	✓
Optimization Profiles (Gaming, Movies, Work)	✓
Financial Counseling	✓
Access to Online Library of Custom DIY Legal Documents <small>From Countrywide by IDIQ</small>	✓

Credit Monitoring

We monitor credit reports for possible suspicious activities, send alerts for credit score changes, new accounts, and inquiries, and promptly respond to unauthorized credit applications or changes.

Identity Theft Protection

Offering real-time monitoring of personal information on the dark web, early detection of potential identity threats, and dedicated assistance for identity restoration and recovery.

Bitdefender® Total Security Device Security & VPN

Detect and block suspicious network activities while maintaining online anonymity on PC, Mac, or mobile devices.

Financial Wellness Services

Connect with qualified counselors ready to assist in achieving your financial stability.

Legal Services

Access an online library of 50+ customizable legal documents instantly on a computer, phone or tablet.



Contact Your Agent to Get Started.



Your Financial Wellness Plan

Be empowered to make smart financial decisions and achieve your goals.

The majority of Americans live paycheck to paycheck. It can take it a toll on mental and physical health. Our personal finance platform and coaches give you the tools and solutions for better financial health.



WHAT WE OFFER



Budget Counseling



Debt Resolution Solutions



Housing Education



Medical Debt Assistance



Asset Inventory Management



Student Loan Counseling



Financial Education



Bankruptcy Counseling & Education

10%

of adults owe medical debt¹

43m

Americans have federal student loan debt²

63%

of adults need help paying off debt³

45%

of adults want to increase credit scores³

Reduce Your Stress with Improved Financial Health

We believe financial health is just as important as physical health. So, we bring something to the table that no one else can: *real people, real options, and real solutions.*

- **Qualified Financial Coaches:** Help educate and empower you to make better financial decisions.
- **Home Purchase Assistance:** Certified housing counselors can help you through the process of purchasing a home.
- **Medical Debt Assistance:** Receive a complimentary budget analysis to help you determine your spending needs.

To access the Financial Wellness Plan, please call our Membership Services Department at **1-800-550-5297**.

IDIQ® does not provide debt relief and does not promise to help you obtain a loan. A coach can guide you through a free financial evaluation, help you understand your options and connect you with a qualified partner



DIY Document Drafter

Customizable legal documents to help protect and prepare you and your family for the future.



Legal Document Preparation

Online legal drafting interviews you and uses artificial intelligence to create customized legal documents.



Legal Review

For an additional discounted charge a network attorney can review your documents to give you the ultimate peace of mind.



Secure

Store your documents securely and share them with family members or a trusted advisor.

BENEFITS FOR YOU

EASY TO USE

We provide an accessible and modern service that works around your lifestyle.

HIGH QUALITY

Our service combines technology and lawyers to make legal assistance streamlined and effective.

CONVENIENCE

You can prepare documents quickly and instantly on your computer, phone or tablet.

COST SAVINGS

Save hundreds of dollars in legal fees when completing even a single document.

1 (800) 550-5297

WWW.COUNTRYWIDEPPLS.COM

PERSONAL DOCUMENTS LIBRARY

Wills

- Last will and Testament for a married person
- Last will and testament for a single person
- Codicil for a will
- Memorandum of tangible personal property

Power of Attorney For Finances

- Durable power of attorney for finances
- Instructions to custodian of power of attorney
- Revocation of power of attorney

Advance Directives

- Advance healthcare directive/living will/health care power of attorney
- HIPAA authorization

Landlord - Leases and Rental Agreements

- Consent to sublease
- Month-to-month rental agreement
- Residential lease
- Pet addendum

Landlord - Deposits

- Rental condition checklist
- Security deposit receipt

Landlord - End of Tenancy

- Notice about lease renewal
- Notice to terminate a month-to-month tenancy

Landlord - Managing Tenants

- Initial demand for rent
- Landlord's notice to enter rental property
- Lease guaranty
- Rental application

Trusts

- Pet trust
- Pet trust amendment for schedule A
- Living trust for a married couple
- Living trust for a single person
- Personal property rental agreement
- Horse bill of sale
- Horse purchase and sale agreement
- Parent request to delete child information on website
- Parent request to review or correct child Information on a website
- Request a website to supply all personally identifiable information

Landlord - End of Tenancy

- Notice about lease renewal
- Notice to terminate a month-to-month tenancy

Household

- Care agreement (personal and elder care)
- Complaint letter to contractor and delays
- Construction agreement
- Housekeeping services agreement
- Long-term house sitting agreement
- Short-term house sitting agreement
- Tenant request for repairs letter
- Room rental agreement

Consumer

- Complaint letter to collection agency
- Automobile bill of sale
- Promissory note

Landlord - Sublet

- Consent to sublease
- Sublease for residential property
- Sublease pet addendum

Landlord - Deposits

- Rental condition checklist
- Security deposit receipt